

## CONFERENCE TERMS & CONDITION

Please read this carefully before booking as it contains important information.

**HOW TO BOOK:** Decide which conference you want to attend, fill in the booking form - one for each person (you can photocopy this application form if you need extra forms). Post or fax it to us. Alternatively you may choose to download a copy of the form from our web-site [www.tpas.org.uk](http://www.tpas.org.uk), fill it in and post or fax it to us. We will send you information, including a map 7 days before the conference.

**QUALITY:** We aim to provide good quality events, run by experienced and qualified speakers in accessible and comfortable venues.

**HELP US TO HELP YOU:** We recognise that we may need to offer some participants extra support to ensure that everyone gets the most from the seminar. Please indicate on the booking form, in as much detail as possible any kind of help you may need. Let us know if you need to bring a carer with you or if you require particular access. Also, let us know if you have any particular dietary requirements. We will do our best to meet your needs.

**TPAS POLICY:** To ensure TPAS events are conducted in a suitable environment, TPAS reserves the right to ask an individual to leave an event if they are causing distress to another delegate. This relates to all forms of harassment including racial, sexual, verbal or physical. Should any problems occur, please bring them to the attention of a TPAS representative as soon as possible.

**PHOTO USE CONSENT:** TPAS will take photographic images throughout the conference for use in organisation literature and materials such as web-site conference review, post conference report, members magazine etc. Please contact the conference office if you object to use of said images.

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# WHAT IS THE NATIONAL TENANT VOICE?

## FREE CONSULTATION EVENTS FOR TENANTS

Half day consultation events

Plymouth – 24th June

Bristol – 27th June

London – 28th June

Peterborough – 2nd July

Birmingham – 3rd July

Lancaster – 4th July

Newcastle – 7th July

Leeds – 8th July

**It's official.** The Government has set an inspiring new agenda where tenants should be at the heart of decision-making about their homes and neighbourhoods. All over the country, tenants are playing a vital role in shaping how their housing and community services are provided.

But we want to hear your views. These events will be an opportunity for tenants everywhere to:

- hear our proposals for the NTV
- consider what you think it could do for tenants
- think about how best to ensure that its works for all tenants
- let us know your views

## BOOKING FORM OVERLEAF

To reserve your place please fill in the form and return it to the conference team at TPAS.

Large print available on request.



# WHAT IS THE NATIONAL TENANT VOICE?

To reflect this exciting tenant-led agenda, the Government has proposed that a National Tenant Voice (NTV) be set up to ensure that tenants' views sit at the heart of Government's decision-making on housing strategies. This is a vital and exciting opportunity for tenants nationally, and we need to make sure we use it well.

Representatives from the three national tenant organisations recognised by Government - Tenants & Residents Organisations of England (TAROE), the National Federation of TMOs (NFTMO) and the Confederation of Co-operative Housing (CCH) - and two representatives from regional tenants and residents federations have been working with Government and others to consider how this NTV should be set up. We think we have developed proposals that will ensure that we get the best for tenants out of this opportunity.

With the support of Communities & Local Government, we have asked TPAS, the leading tenant advice agency, to run 16 consultation events for tenants. TPAS always run exciting and interactive events that are stimulating and inspiring and which give you every opportunity to have your say. The events have been organised to offer you an option of times so that you have as much choice as possible to voice your views.

This free event is for tenants and residents. Any participation officers wishing to attend must be accompanied by at least three tenants or residents.



To register this seminar, please fill and return the form below. Please note this conference is free.

Delegate Name: \_\_\_\_\_

Delegate Organisation: (in full please) \_\_\_\_\_

Delegate Address: (to whom correspondence should be sent) \_\_\_\_\_

Postcode: \_\_\_\_\_

Tel: \_\_\_\_\_ E-Mail Address: \_\_\_\_\_

Are you a: Tenant  Officer

Do you have any special needs or diets? (Please state all details clearly, add additional sheet if necessary)

Yes  No

## PLEASE INDICATE WHICH SEMINAR YOU WISH TO ATTEND:

- |                                      |                                 |                                 |
|--------------------------------------|---------------------------------|---------------------------------|
| Plymouth Tuesday 24th June           | <input type="radio"/> Morning   | <input type="radio"/> Afternoon |
| Bristol Friday 27th June             | <input type="radio"/> Morning   | <input type="radio"/> Afternoon |
| Central London Saturday 28th June    | <input type="radio"/> Morning   | <input type="radio"/> Afternoon |
| Peterborough Wednesday 2nd July      | <input type="radio"/> Morning   | <input type="radio"/> Afternoon |
| Central Birmingham Thursday 3rd July | <input type="radio"/> Morning   | <input type="radio"/> Afternoon |
| Lancaster Friday 4th July            | <input type="radio"/> Morning   | <input type="radio"/> Afternoon |
| Newcastle Monday 7th July            | <input type="radio"/> Morning   | <input type="radio"/> Afternoon |
| Central Leeds Tuesday 8th July       | <input type="radio"/> Afternoon | <input type="radio"/> Evening   |

## RETURN TO

POST: 5th Floor, Trafford House Conference Events, Chester Road, Manchester, M32 0RS

FAX: 0161 877 6256

EMAIL: [Conferences@tpas.org.uk](mailto:Conferences@tpas.org.uk)

**TPAS**  
EVENTS

